

Terms and Conditions

Payment

- Account Customers – Strictly 30 days net from invoice date.
- Non account customers – immediate payment required.
- We accept the following payment methods : Visa, Mastercard, Switch, Delta, Solo & Electron.
- All goods remain the property of Langstone Safetywear Ltd until paid for in full.

Despatch & Carriage

- In normal circumstances, all order received by midday will be dispatched the same day.
- Before 10am and Saturday deliveries are available upon request, please e-mail or call in advance.
- Orders over £150 are carriage paid.
- Orders under £150, carriage is charged at £6 per carton.
- Sample orders can be shipped by carrier at £6 per package or by 1st class post.
- All carriers' charges are subject to VAT.

Pricing

- Langstone Safetywear reserves the right to change our prices or specifications when necessary without prior notification
- All sales are made on a trade basis
- All prices are exclusive of VAT which will be charged at the rate applicable.

General

- All styles featured in the Langstone Safetywear brochure are subject to availability.
- Garments can be dispatched direct to a third party processor at your own risk and must be checked for suitability before decorating in anyway.
- Langstone Safetywear must be notified within 3 days of dispatch of any shortage, damage or non-delivery.

Returns

- Please contact Langstone Safetywear office within 3 days of delivery to arrange collection of damaged/faulty items sent in error. We will issue a returns authorisation document and arrange collection and credit for the goods. Proof of purchase from Langstone Safetywear will be required.
- Langstone Safetywear is under no obligation to accept return of garments correctly supplied.
- All perfect returns must be authorised by ourselves and shipped to our warehouse with accompanying official returns documentation. No credit allowance can be made for returned worn or decorated garments.
- Unauthorised returns or goods returned without official documentation will not be processed by our warehouse returns department.
- Printed or embroidered garments will not be accepted back under any circumstances.

For more information please call 0870 164402